

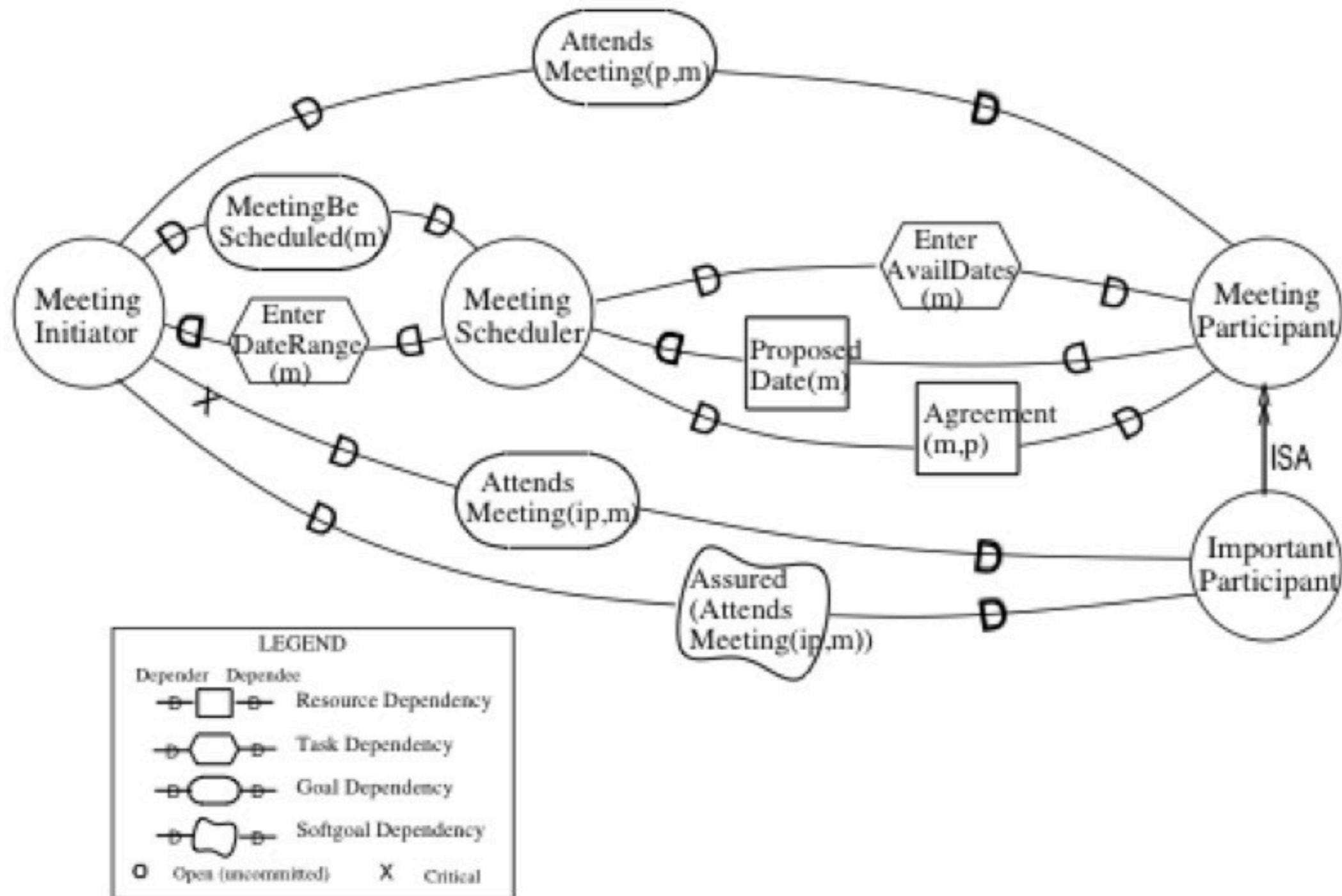
# Requirements Specification

Lectures 5b, DAT230, Requirements Engineering  
Robert Feldt, 2010-09-14



- <http://www.cs.toronto.edu/km/istar/>
- Models Agents and their Intentions
- Early Req Specification together with Customers
- 1. Strategic Dependency Model
  - Actors and Dependencies
  - Certain Actions performed by certain Actors
  - Ex: User depends on system to open door to meet goal to enter building
- 2. Strategic Rationale Model
  - Looks inside actors, what drives them

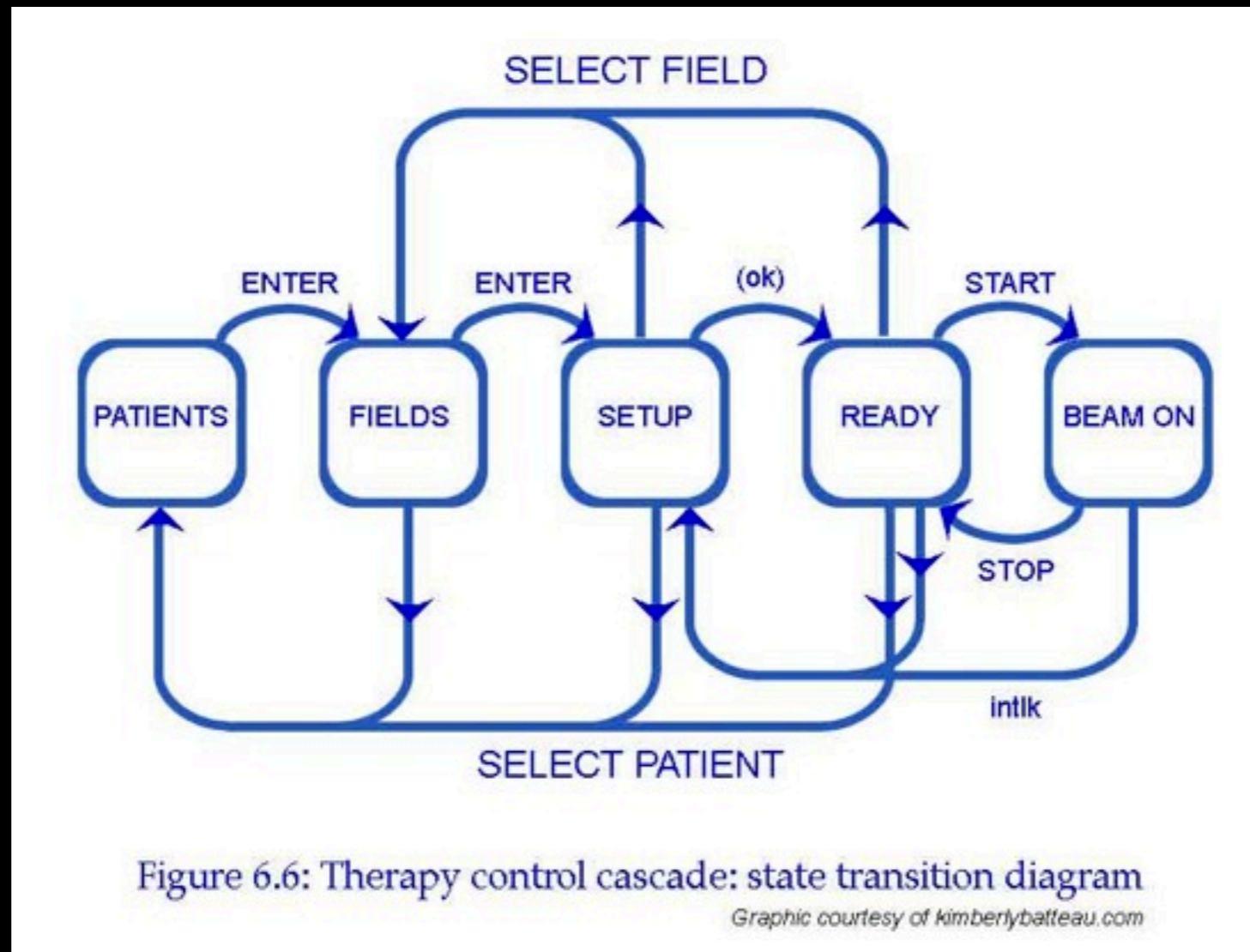
# I\* example



# Formal languages: Z

- Mathematical language for describing computing system
- Model-based, models abstract data type (ADT)
- ADT = system state and operations on it
  - State = state variables and their values
  - Operation = can change state
- Good match to imperative programming languages
- Also extension for OO languages; form of inheritance
- Very mature, used since 1970's

# State Transition Diagram (Z example)



From J. Jacky, "The way of Z", chapter 6

# State Transition Table (Z example)

	SELECT PATIENT	SELECT FIELD	ENTER	ok	START	STOP	intlk
PATIENTS	---	---	FIELDS	---	---	---	---
FIELDS	PATIENTS	---	SETUP	---	---	---	---
SETUP	PATIENTS	FIELDS	---	READY	---	---	---
READY	PATIENTS	FIELDS	---	---	BEAM ON	---	SETUP
BEAM ON	---	---	---	---	---	READY	SETUP

# And now in Z

STATE ::= patients | fields | setup | ready | beam\_on

EVENT ::= select\_patient | select\_field | enter | start | stop | ok | intlk

FSM == (STATE × EVENT) → STATE

no\_change, transitions, control: FSM

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control = no\_change ⊕ transitions

no\_change = { s: STATE; e: EVENT • (s, e) ↦ s }

transitions = { (patients, enter) ↦ fields,

(fields, select\_patient) ↦ patients, (fields, enter) ↦ setup,

(setup, select\_patient) ↦ patients, (setup, select\_field) ↦ fields, (setup, ok) ↦ ready,

(ready, select\_patient) ↦ patients, (ready, select\_field) ↦ fields, (ready, start) ↦ beam\_on, (ready, intlk) ↦ setup,

(beam\_on, stop) ↦ ready, (beam\_on, intlk) ↦ setup }

# Non-functional reqs - customer importance?

<b>NFR type</b>	<b>Avg. weight (of 100)</b>	<b>Std.dev.</b>
Usability	23.21	+/- 13.7
Reliability / security	22.79	+/- 10.6
Performance	22.44	+/- 9.4
Stability / Robustness	19.87	+/- 11.5
Maintainability	11.69	+/- 7.1

149 answers from Swedish industry, Spring 2009



# SMART NFRs

- NFRs / QRs should be:
  - **S**pecific = without ambiguity, using consistent terminology, simple and at the appropriate level of detail.
  - **M**easurable = possible to verify req is met. What tests must be performed?
  - **A**ttainable = technically feasible. What is your professional judgement of the technical “do-ability” of the requirement?
  - **R**ealizable = realistic given available resources (skill, staff, schedule etc).
  - **T**raceable = connected to sources as well as to later dev artefacts.

# PLanguage

- Keyword-based language for requirements
- Developed by Tom Gilb, famous SE consultant
- Used in many large corporations
- Often for Quality Requirements: focus on quantification

# PLanguage Keywords

<b>TAG</b>	A unique, persistent identifier
<b>GIST</b>	A short, simple description of the concept contained in the Planguage statement
<b>STAKEHOLDER</b>	A party materially affected by the requirement
<b>SCALE</b>	The scale of measure used to quantify the statement
<b>METER</b>	The process or device used to establish location on a SCALE
<b>MUST</b>	The minimum level required to avoid failure
<b>PLAN</b>	The level at which good success can be claimed
<b>STRETCH</b>	A stretch goal if everything goes perfectly
<b>WISH</b>	A desirable level of achievement that may not be attainable through available means
<b>PAST</b>	An expression of previous results for comparison
<b>TREND</b>	An historical range or extrapolation of data
<b>RECORD</b>	The best-known achievement
<b>DEFINED</b>	The official definition of a term
<b>AUTHORITY</b>	The person, group, or level of authorization

**Table 2: Sub-keywords for the METER Keyword**

<b>METHOD</b>	The method for measuring to determine a point on the Scale
<b>FREQUENCY</b>	The frequency at which measurements will be taken
<b>SOURCE</b>	The people or department responsible for making the measurement
<b>REPORT</b>	Where and when the measurement is to be reported

# PLanguage - Additional

- Fuzzy: <fuzzy concepts>
- Modifiers: Keyword [Qualifier1, Qualifier2, ...]
- Collections: {item1, item2, ...}
- Source for statement: Statement <- source

# PLanguage example

*NatLang: “The system must be easy to learn”*



*StructEnglish: “The system must be used successfully to place an order in under 10 minutes without assistance by at least 80% of test subjects with no previous system experience.”*

# PLanguage example

*NatLang: "The system must be easy to learn"*



**Tag:** Learnable

**Gist:** Ease of learning to use system

**Scale:** Time for Novice to complete a 1-item order using only online help system

**Meter:** Measurements on 100 novices during UI testing

**Must:** <7 minutes 80% of the time

**Plan:** <5 minutes 80% of the time

**Wish:** <3 minutes 100% of the time

**Past** [old system]: 11 minutes <- recent site statistics

**Novice: Defined:** A person with <6 months experience with Web applications and no prior exposure to our web application